Your New Medicare Card
Information for People With Medicare
2018
What does the new Medicare Card look like?

- It has your
  - Name
  - New Medicare number
  - Dates that Medicare Part A and Medicare Part B coverage started

- It doesn’t have your
  - Signature
  - Social Security Number
  - Gender
When will I get my new Medicare Card?

• Medicare starts mailing new cards in April 2018
  • Everyone who had Medicare before April 2018 will get a new card with instructions in the mail
    • Mailing will take several months
    • If you retired from a railroad, the Railroad Retirement Board will mail you your new card
  • People new to Medicare in April 2018 or later
    • Get the new card when they are enrolled
• Mailing everyone a new card will take some time
  • Your card might arrive at a different time than your friend’s or neighbor’s
• Visit go.Medicare.gov/NewCard and sign up for email updates, or like us at facebook.com/medicare
Only your Medicare card and number are changing

• Your Medicare benefits stay the same

• **Your Social Security Number stays the same**

• Any enrollments in Medicare Advantage, Part D prescription plans, and Medigap (Supplemental) policies don’t change—keep those plan cards

Keep your Social Security Card in a safe place
When do I start using my new Medicare Card?

• Start using your new card as soon as you get it
• Beginning January 1, 2020, you can only use the new Medicare card and new number
What if I belong to a Medicare health plan (like an HMO), or a Medicare drug plan?

• You’ll still get, and should keep the new Medicare card

• Be sure to destroy your old red, white, and blue Medicare card, but don’t destroy your plan’s card

• You should continue to use your health or drug plan’s card when you get health care or fill a prescription

Destroy your old Medicare Card, but not your plan’s card
How can I protect myself and Medicare from fraud?

• Don’t share your Medicare card with anyone—treat it like a credit card
  • Don’t carry it unless you need it
  • Keep it in a safe place
• Scam artists may try to get personal information by contacting you about your new card
• If someone asks you for your information, for money, or threatens to cancel your health benefits if you don’t share your personal information, hang up
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