Bridge Counseling

Region 1-Rural Western North Carolina
Michelle Hudgins, Lead DIS/State Bridge Counselor
FQHC serves 685 HIV+ Clients
Asheville, NC

Regional Network of Care

Bi-monthly meeting with all Ryan White funded and non-funded partners.

This model successfully helps clients make changes because it emphasizes one's abilities to address barriers rather than one's inabilities

If not located, the Medical Assistant contacts case managers who might have more information about individual cases:

- Has an appointment scheduled
- Is still in the service area but no appointment scheduled
- Incarcerated
- Deceased
- Cannot be located

Bridge Counseling is:

Assisting HIV positive clients obtain or re-establish primary care. A State Bridge Counselor (SBC) collaborates with Regional HIV Care Network partners to work with newly diagnosed clients, or those who have dropped out of care.

SBCs & Newly Diagnosed

DIS work to refer these individuals into care

SBC follows patient to ensure individual attends first appointment with a prescribing provider

Bridge Counseling Process

- The clinic runs a "No Service in 180 days" report
- List is cross referenced with the CAREWare report
- Medical assistant attempts to contact the patient directly

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CARE - RETENTION - PREVENTION
Collaboration
with Community

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Regional Network of Care

Bi-monthly meeting with all Ryan White funded and non-funded partners.

After each Network meeting, a Retention/Bridge Counseling Meeting follows

The list of patients that Local Bridge Counselors are unable to locate is turned over to the State Bridge Counselor for more intensive retention/re-engagement activities.

If contact is successful, SBCs assist the individual in resolving barriers to care through Strength Based Case Management Model

This model successfully helps clients make changes because it emphasizes one's abilities to address barriers rather than one's inabilities

Established Protocol with Community Partners

SBCs and the RNOC work closely as a team to ensure:

- fast tracking of medical and case management services
- barriers to care are addressed i.e. lack of transportation, etc.

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CARE + RETENTION = PREVENTION

Collaboration

with Community


OTHERS
YouTube