LHD Weekly Call

March 23, 2021

NC DEPARTMENT OF
HEALTH AND
HUMAN SERVICES

NC DHHS COVID-19 Response
# Leadership Update

| Leadership Update | Beth Lovette, RN, BSN, MPH  
Deputy Director/Section Chief, Local and Community Support  
Division of Public Health  
NC Department of Health and Human Services |
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| National/State Epi Picture | Zack Moore, MD, MPH  
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| SLPH Update | Scott M. Shone, PhD, HCLD(ABB)  
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| Question & Answer Session | Open for Questions — Please use the Zoom Q&A function |

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NC Department of Health and Human Services, in partnership with NC-based Labcorp, has launched a pilot program to provide 35,000 no-cost, at-home COVID-19 collection kits for North Carolinians who may face difficulties travelling to testing sites.

Eligible populations include persons who receive food and nutritional services (FNS) benefits & persons with a disability that may make it difficult to travel to a COVID-19 testing site.
  - Disabilities may include: cognitive/intellectual, physical and sensory, substance abuse, mental health and other disabilities that impact their ability to access COVID-19 testing sites.

Phase I of the program launches this Thursday, 3/25 and will go-live to all eligible populations, allowing for ordering through the Pixel website, with kits shipped directly to home addresses of recipients. Phase II will follow shortly after, utilizing a network of disability services offices to distribute at-home collection kits to individuals who may not be able to order or receive kits themselves.

If you have any questions or comments, please contact Natalie Ivanov at: Natalie.Ivanov@dhhs.nc.gov

NEW Rubella serology method launches April 1st
A memo describing this change will be distributed in the next few days
Nothing new for LHDs / Adjustments to Results Report
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The scheduling feature in CVMS is optional. It will enable:

- Providers to release appointment slots to the general public
- General public to self-schedule and self-register
- Streamlined appointment check-in process
- Second dose appointment scheduling after first dose
Enable Scheduling for your Location

1. Request the scheduling feature in CVMS through the CVMS Help Desk Portal

2. Attend CVMS Training Session
   CVMS Provider Portal 203 – Managing Appointment Scheduling
Request the Scheduling Feature via the CVMS Help Desk Portal

Please email Jada.McDaniel-ACN@dhhs.nc.gov or submit a ticket via the CVMS Help Desk Portal if you are interested in using the scheduling feature in CVMS.

Cohort 3 to confirm interest by Friday, March 26, to begin offering appointments on April 5.
Upcoming Training

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<td>CVMS Provider Portal 203 for Location Manager Profile only - Scheduling Appointments</td>
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Visit the upcoming training webpage for a list of upcoming training sessions with links to the sessions:

https://covid19.ncdhhs.gov/vaccines/providers/cvms-user-guides-recorded-trainings-and-upcoming-trainings
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Contact Tracing Update

**Upgrade now scheduled for April 9-10-11**
- System expected to be read-only during the period
- Digital notification for cases and contacts created in NC COVID will continue

**New feature: Work note can be generated by CCTC staff**
- Contact or case patient should request from Call Center; details in attachment and forthcoming email

**New feature: Blast texts (to groups of people) can now be sent from CCTO to advertise vaccine events**
- Texts go to people with contact or case records in CCTO (i.e., a population known to be at risk for disease)
- Texts should be created by LHD or CCTC staff in English and Spanish, and will be reviewed by CCTC staff prior to sending
- Information forthcoming: Link to form to create texts and identify recipient group will be distributed by email
Upcoming feature: referral tracking

- Our case investigators and contact tracers serve our community by assisting in linking to resources when they can; this will support this work

Sneak peak:
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Changes, Updates, and New Resources: NCDHHS K-12 Public Health Guidance

**Key Changes – 3/23/2021**

**Resources:**
Visit [https://covid19.ncdhhs.gov/guidance#schools](https://covid19.ncdhhs.gov/guidance#schools) to see recently updated Spanish guidance documents and check back regularly for new updates

**StrongSchoolsNC Public Health Toolkit (K-12)**
All grade levels can operate on Plan A
Daily symptom screenings no longer required
Incorporated CDC recommendations on at least 3 feet of physical distance between children and 6 feet between adults
Changed wording from “social” to “physical” distancing
Disinfecting playground equipment no longer required
Physical barriers no longer recommended

**Reference Guide for Suspected, Presumptive, or Confirmed Cases of COVID-19 (K-12)**
All daily screening protocols upon arrival at school entry have been removed, as daily symptom screenings are no longer required
Optional symptom screening resources found at the back of the document

**StrongSchoolsNC Infection Control and PPE Guidance (K-12)**
Updated to reflect optional symptom screening

**Requirements and Recommendations for Recess, Specials, and General Activities**
Revised guidance to reflect CDC recommendations on physical distance

**StrongSchoolsNC FAQ**
Revised questions to align with remote learning only being an option for high risk families and/or families who opt-out of in-person instruction
Revised questions about symptom screenings to reflect that daily screenings are now optional
Condensed answers to refer directly to regularly updated, linked documents
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“...public health promotes and protects the health of people and the communities where they live, learn, work, and play.”