

## Reporting COVID-19 cases with no follow up to the State

2-2021

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### COVID-19 Duplicate Persons & Events

- ❖ If the **person** is a duplicate, do NOT deduplicate. Please send an email to the NCEdSS Helpdesk to request deduplication. Ensure you have updated the person information, otherwise, the Helpdesk will not know which information is correct
- ❖ LHD's can complete event deduplication for COVID-19, but can also request support for this from the NCEdSS Helpdesk
- ❖ You do not need to put a note on the Event Dashboard, as this will be confusing once the deduplication is complete

Contact Us: 919-715-5548 (toll-free at 877-625-9259) [NCEdSSHelpDesk@dhhs.nc.gov](mailto:NCEdSSHelpDesk@dhhs.nc.gov)

Email Us: [NCEdSSHelpDesk@dhhs.nc.gov](mailto:NCEdSSHelpDesk@dhhs.nc.gov)

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### COVID-19 Investigation Completion

- ❖ Under the Agreement Addenda, LHD's have 30 days from notification date to complete case investigations.
- ❖ In some cases, the LHD may not be able to follow up on an event in a timely manner or may be exempted from following up on an event.
  - 1) The event may not be prioritized based on current guidance – currently if there is more than 10 days from positive lab specimen collection date to date of report to public health.
  - 2) You may not be able to locate the patient, despite repeated attempts, the patient has died, or is incapacitated, and you are not able to speak to a relative or other.
  - 3) If an event was not submitted to you until 30 days after the diagnosis date, then follow up is not useful from a surveillance standpoint.

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### COVID-19 Investigation Completion

- ❖ For prioritized cases, the standard is three (3) attempts to contact the patient before considering the patient 'lost to follow up'.
- ❖ Contacting the provider (if one is available), can be considered one of the contact attempts, as the provider may have at least some of the clinical and risk information if the patient is unable to be located.

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### COVID-19 Investigation Completion

- ❖ If this event meets the criteria on slide 3, then there are still minimum fields that must be completed when you submit the event to the State.
- ❖ Some missing or inconsistent fields will result in the event returned to you by the State for correction.
- ❖ Events returned can be found in the workflow:
  - C.2 CD Review and Approval Workflows
  - CD Events Submitted for Review and Approval (Viral Diseases):
  - 3. Reassign to LHD from State

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### Person Information - Key fields

**## Required:** Name, date of birth, gender, date of death (if applicable)

Demographic Information (View History)	
Name:	Person, Test
Maiden/Other Name:	
Alias:	
Gender:	Male
Birth Date:	01/01/1960
Death Date:	03/30/2020
Living Status:	Dead
Age:	60
Social Security Number:	

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### Person Information - Key fields

**## Required:** Some sort of address is required, at least city, county, state. Try to get street address if possible.

Address	County	Country
Raleigh, NC 27603	Wake County	USA

**^ Recommended:** If the person does not have a street address due to homelessness, please update the "currently homeless field to 'yes' in the Demographic pkg

**^ Recommended:** Race / ethnicity is not required, but if available, please enter

Currently homeless	Yes
Race	
Hispanic ethnicity	

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### Clinical package - Key fields

**## Required:** Is/was the patient symptomatic for this disease?

**Is/was patient symptomatic for disease** - it is ok to put unknown here if you are unable to reach either the patient or the provider to collect this information

General Diagnostic Information	
## Is / was patient symptomatic for this disease?	Unknown
## Date that best reflects the earliest date of illness identification	10/30/2020
## Illness identification date represents:	Date of laboratory testing

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### Clinical package - Key fields

**## Required:** Clinical Outcomes: Clinical Outcome / Died from this Illness / Location of Death / Died in NC/ County of Death / Date of Death

**## Clinical outcome** Survived

## Clinical outcome	Died
## Died from this illness	Yes
## Location of death	Hospital inpatient
## Patient died in North Carolina	Yes
## County of death	Chatham County
## Date of Death (update in Person Tab)	09/08/2020

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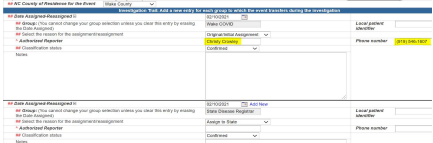
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### Administrative pkg - Report to the State (+) PCR labs

- For COVID-19, for events confirmed with a positive (+) PCR lab test, when you report the event to the State, please assign to the "State Disease Registrar" with the reason "Assign to the State" and ensure that you have set the classification status to "Confirmed"



\*\*The Authorized Reporter should be the person reporting the event to the State. This will be the person the State calls if they have questions about the event

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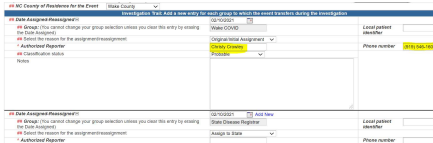
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### Administrative pkg - Report to the State (+) Ag labs

- For COVID-19, for events confirmed with a positive (+) Antigen (Ag) lab test, when you report the event to the State, please assign to the "State Disease Registrar" with the reason "Assign to the State" and ensure that you have set the classification status to "Probable"



\*\*The Authorized Reporter should be the person reporting the event to the State. This will be the person the State calls if they have questions about the event

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### NCEDSS

- Questions- please contact your TATP nurse



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